ATTACHMENT VI

TECHNOLOGY INNOVATIONS FUND
QUARTERLY PROJECT STATUS SUMMARY

September 2, 2004

For each quarter, beginning March 2002, E-Mail the following status information to the Council Chairman at this address.

Department/Agency:	Office of Electronic Services
Name of Project:	Louisiana eGovernment Portal
LTIF Log No.:	02-011
Project Coordinator:	Karen Paterson

Project Status:
      Date: September 2, 2004
      Percent Complete: 98

Baseline Status Summary									
	Jun 2002	Sep 2002	Dec 2002	Mar 2003	Jun 2003	Sep 2003	Dec 2003	Mar 2004	Jun 2004	Sep 2004
Plan	5	30	60	70	80	90	95	100	100	100
Actual	5	15	20	35	40	65	85	95	97	98

      Explanation: The portal project is 98% complete at this time. During this quarter final integration of the eCommerce capabilities under the portal infrastructure were completed and training for these new developments was conducted in August, 2004. Also, activities to upgrade the current portal design to the latest version of IBM's Websphere Portal Infrastructure and move to a new server based hosting environment that will better accommodate the future performance demands began. The following status summarizes all activities in work or that have been completed:

1.   The Content Management system was established as a product standard in June, 2002 and subsequently implemented in September 2003. This element of the portal project is fully available at this time and is supporting the Portal development.

2.   The Citizen Relationship Management software, Ask Louise, was launched operationally in July 2003. This element of the portal project is fully operational.

3.   The Enterprise Search capability has been established as a line of service based on the Verity Infoseek search engine. Enterprise search has been tuned to support the increased demand of the Portal and is fully available at this time. Several agencies are currently utilizing the Search line of service.

4.   A design firm worked with OES personnel to establish the portal graphic design and the initial Portal styleguide.   These have been available since March 2003 and were utilized in the competitive selection of the Portal developer under the CSSA. This level of design greatly facilitated fastracking the portal implementation.

5.   This Portal developer selection was handled under the Web area of the CSSA. Five of the ten CSSA Web Tier 1 qualifiers competed for the Portal initiative. This activity was initiated in March 2003 immediately after the Tier 1 CSSA contracts for the Web area were in place. IEM was selected in May 2003 and began work in June 2003.

6.   An Invitation to Bid (ITB) process was used through the Office of State Purchasing to set the state standard for Application Platform Suite (APS). Because this is the software baseline required for the Portal, the final portal design and implementation was dependent on selection of this standard. Using the ITB, the IBM Websphere product family was selected in May 2003 as the state standard for APS and the appropriate components of that product line for the Portal were acquired when the contract became effective in June 2003.

7.   A Memorandum of Understanding was executed with Louisiana Technology Park to provide the initial hardware hosting required for the portal. This hardware is in place and supported the development activities of the Web Developer to be selected through the CSSA process.

8.   The IBM Websphere software necessary to host the development, test and production environments for the Portal was been acquired.   The Portal developer, IEM, has installed the Websphere software components on the servers at Technology Park and on the OES development desktops at Division of Administration.

9.   OES coordinated with Louisiana Department of Economic Development and the Governor's Office to incorporate the Choose Louisiana initiative as a key theme for the Louisian.Gov Portal.

10.   The detail design and initial implementation of the State Portal was completed in September, 2003 . In October and November 2003 the portal was integrated with other state web resources and subjected to extensive testing. The Portal was declared ready for launch in mid-November and was brought online at the end of November 2003. The official roll-out of the portal occurred, in concert with a press release, on December 2, 2003.

11.   The Louisiana.gov Portal was updated to reflect the administration changes effective January 12, 2004.

12.   Work on the infrastructure for participating agency web sites began in October 2003. This infrastructure has been completed and partners are finalizing their content for these web sites.

13.   eCommerce integration, which began in September 2003, was completed in July 2004. All eCommerce users will be fully operational in September 2004.

14.   The Payment Gateway development and portal hosting for agencies using the eLicense regulatory licensing system has also been completed.   The business processing for three agencies are operational under the eLicensing system. OES is working with the eLicense vendor, CAVU, to test and integrate their interface to the Payment Gateway. OES is also developing an alternative Payment Gateway interface that will simplify the process of providing the service to new users.

15.   IEM is migrating the current Portal software baseline to the latest version of IBM Websphere Portal, hosting this on an enhanced set of portal servers. This migration will provide for increased portal performance and improved maintainability. This migration is being moved from September 30 to October 30, 2004 due to delayed delivery of the hosting hardware and connectivity to the state network.